20 YEARS LIMITED WARRANTY
WARRANTY INFORMATION

All doors manufactured by MAXDOR INC. are guaranteed to be of quality materials and workmanship. Any defects of its products found to be defective by virtue of materials or workmanship will be rectified promptly. Any claims must be reported within 24 hours of receipt. MAXDOR INC. may choose, at its discretion, (1) repair the defective product, (2) replace the defective materials or (3) refund your purchase price. If repair or replacement is elected, MAXDOR will not be responsible for installation or refinishing of replacement parts.

Door parts and components during the stated time period, under normal and reasonable use and service, are covered by MAXDOR Warranty

as follows:

Door Frames	- 20 years on Laminated Frame - 5 years on Wood Frame
Door Slabs	- 10 year on Galvanized Steel insulated door slab (24 gauge, prefinished white) - 15 year on Fiberglass door slab - Fiberglass doors must be installed with a multipoint lock.

NOTE: Door slab (only) may have a tendency to become out of plane by less than ¼" and revert back to plane within one year, MAXDOR reserves the right to request a period of one year with the door in place before honoring any warpage claims.

Door Lites	- 5 years limited warranty on Commodity Glass - 5 to 10 years limited warranty on Decorative Glass as per manufacture - 5 years warranty on Door lite Frame
Paint/ Stain-	- 5 Years warranty on frame and Components.
Hardware	- 1 year warranty on all hardware

CONDITIONS AND EXCLUSIONS

MAXDOR INC. doors are built to be durable and long lasting. There are certain conditions or applications, however, over which MAXDOR has no control. Defects or problems as a result of such conditions or applications are not the responsibility of MAXDOR INC. and are NOT covered under this warranty. They include:

- Products that have not been paid in full.
- If a dealer knowingly installs and/or reports a product with visible defect(s) after goods have been picked up or delivered and signed off, with such defects, but not limited to scratches, dents, cracks and/or damaged components without notifying MAXDOR INC prior to installation.
- Product that is altered, abused or installed in unusual, abnormal or extreme locations or situations.
- Products installed in structures that do not allow for proper management/drainage of moisture, such as exterior insulation finish
- Damage to metal or clad surfaces caused by brick wash, chemicals, salt, acid rain or airborne pollutants
- Does not cover, in any way, problems or damages associated with, caused by, contributed to or aggravated by Mold, Mildew, Fungus or any similar organisms.
- Exterior doors not protected by substantial overhang and exposed to extreme weather conditions.
- Defects caused by (1) warp or bow of the frame or jamb in which the door is hung or (2) improper installation such that the door does not swing freely
- Damage caused by extreme temperature build-up where a storm door is installed.
- Damage caused by improper handing or on-site storage. Storage damage includes moisture in doors due to humidity.
- minor imperfections in the panel and /or frame graining or color.
- Normal wear or discoloration of finishes, including the tarnishing of brass.
- Defects or damages arising in or as a result of shipment by common carriers, private transportation and/or other means of transportation are not covered by warranty.
- Damaged caused by high in-home humidity (condensation, frost and mold)
- This warranty does not include scratches, cracked or broken glass or damage caused by improper maintenance, handling, misuse, or heat buildup caused by the application of after manufacture film on glass.
- Minor glass imperfections that do not materially affect normal vision or product performance, including curvature of glass due to atmospheric conditions. (including textures, swirls and air bubbles in decorative glass). The imperfections must be visible from a distance of no less than six (6') feet from the surface, as per industry standards.
- minor variations in glass color

YOUR EXCLUSIVE REMEDY WITH RESPECT TO ANY AND ALL LOSSES OR DAMAGES RESULTING FROM ANY CAUSE WHATSOEVER SHALL BE AS SPECIFIED ABOVE. WE SHALL IN NO EVENT BE LIABLE FOR ANY CONSEQUENTIAL OR INCIDENTAL DAMAGES OF ANY KIND, HOWEVER OCCASIONED, WHETHER BY NEGLIGENCE OR OTHERWISE.

HOMEOWNER MUST CONTACT THE DEALER WHO INSTALLED THE MAXDOR INC PRODUCT IN THEIR HOME. MAXDOR INC DEALERS ARE REQUIRED TO INSPECT WARRANTY CLAIMS BEFORE SUBMITTING CLAIM INFORMATION.

** Failure to follow manufacturers painting and finishing instructions will void the warranty**